

# REHUMANIZING WORKPLACE MENTAL HEALTH

Leslie Bennett, Partner, Mental Health Innovations

February 14, 2024 | 12:30 p.m. ET





Un NIVEAU SUPÉRIEUR de conseil en management ONTARIO

ONTARIC

CM









## WHAT'S UP NEXT

The 2<sup>nd</sup> Wednesday of the month 12:30pm eastern

Visit CMC-Canada for a list of all Canada events

https://www.cmc-canada.ca/Events

# What's Up Wednesday

LEADING THE CHARGE CHALLENGING THE STATUS QUO

**Panel Discussion** 

March 13, 2024 | 12:30-1:30pm

**Registration Open** 







## WHAT'S UP NEXT

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# What's Up Wednesday

THREE HORIZONS THINKING: A POWERFUL TOOL

Speaker : Lyn McDonell MA, FCMC, C. Dir.

April 10, 2024 | 12:30-1:30pm

Registration Open



#### WHY JOIN?

# **MEMBERSHIP CONNECTS YOU**



















# How to Participate

- You will be muted for this call
- To ask a question Type the question into the chat tool.
- We kindly ask that you turn your Video on if you are able to. We want to see your smiling faces!
- This session will be recorded
- A copy of the presentation will be available after the event.





### ABOUT OUR GUEST SPEAKER

# Leslie Bennett

- Partner & Human Capital Innovator at Mental Health Innovations since 2014.
- Professional Coach Certification (PCC); is a
   CultureSync<sup>™</sup> Approved Tribal Leader, Certified
   Psychological Health and Safety Advisor; and is also a
   Certified Dare to Lead<sup>™</sup> Facilitator.
- Volunteers her time supporting others who have experienced mental health challenge
- Speaker and writer about her journey via Linkedin





# Rehumanizing Workplace Mental Health

Leslie Bennett, Partner, Mental Health Innovations











# What You Will Learn Today

## **Empowering Leaders with Practical Tools:**

- An effective framework for recognizing signs of distress in yourself and in others.
- Practical tools and strategies for reaching out and providing support with compassion.

## Fostering a Culture of Care:

- How do leaders cultivate an environment that encourages open dialogue about mental health?
- Insights into building resilience and compassion within teams.



# **Group Poll**

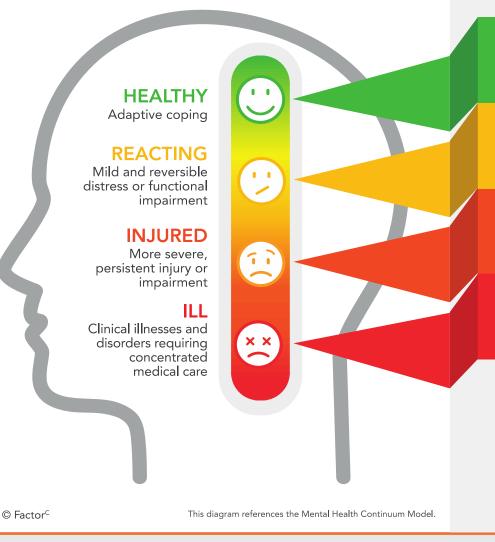




HAS YOUR MENTAL HEALTH EVER IMPACTED YOUR ABILITY TO PERFORM YOUR BEST AT WORK? DID YOU FEEL COMFORTABLE TALKING ABOUT YOUR MENTAL HEALTH AT WORK? HAVE YOU FELT COMFORTABLE REACHING OUT TO SOMEONE IN YOUR WORKPLACE WHO IS STRUGGLING?

## How are you doing?

Thinking about your last three days, which color best matches how you've been feeling?



## Actions to take

Based on your color rating, your recommended actions are below.



- Focus on task at hand
- ✓ Break problems into manageable chunks
- ✓ Identify and nurture support systems
- ✓ Maintain healthy lifestyle
- ✓ Recognize limits
- ✓ Get adequate rest, food, and exercise
- Engage in healthy coping strategies
- Identify and minimize stressors
- ✓ Identify and understand own signs of distress
- $\checkmark\,$  Talk with someone
- ✓ Seek help
- Seek social support instead of withdrawing
- ✓ See consultation as needed
- Follow health care provider recommendations
- ✓ Regain physical and mental health

#### Emergency - Dial 911

USA

Suicide Prevention Lifeline (24/7) 1-800-273-TALK (8255) TTY: 1-800-799-4889

SAMHSA Treatment Referral Helpline Monday through Friday, 8 am - 8 pm ET 1-877-SAMHSA7 (726-4727)

#### NAMI HelpLine Monday through Friday, 10 am – 6 pm, ET. 1-800-950-NAMI (6264) info@nami.org

#### CAN

Canada Suicide Prevention Services (CSPS) (24/7) 1-833-456-4566 Texting service available 4pm-Midnight ET Text "Start" to 45645

Kids Help Phone (24/7 confidential and anonymous support) 1-800-668-6868

Hope for Wellness Help Line (24/7) Telephone crisis intervention and counseling support for First Nations and Inuit 1-855-242-3310

# Leaders - Know Your Impact 60%

of employees worldwide say their job is the biggest factor influencing their mental health.



Managers have just as much of an impact on people's mental health as their spouse (both 69%) — and even more of an impact than their doctor (51%) or therapist (41%).

**81%** 

of employees worldwide would prioritize good mental health over a high-paying job.

WORKFORCE INSTITUTE @UKG



## How to support a struggling teammate

In 2009, research revealed that there were two main reasons that people felt uncomfortable asking R U OK? at work:

They didn't know how to start the conversation and they feared the person may say "No, I'm not OK" – and not know what to do.

The ICARE Framework was developed to help people feel more confident.

### Download a free copy



Is your teammate **acting differently**? Have they been sad, moody or restless lately? Have they lost interest in some of their favorite activities?

Consider if they're going through **difficult times**, like divorce or illness, and trust your instincts – If they look like they're struggling, ask R U OK? C Compassion

Put yourself in their shoes, and show support. This could be as simple as having a casual chat in a private environment and asking **R U OK?** 

Try to **listen** without judgment and ask openended questions. **Encourage** them to seek

help, and **check in** a few days later to see how they're doing.



If your teammate confirms they're struggling, **suggest** they take one of these options:

- Make an appointment with their Doctor
- Consider a form of professional counselling
- Call **911** in an emergency



team can help recovery.

teammate to engage with

their manager and HR,

and continue working,

even if it's part time or

with fewer duties.

Encourage your

Exercise

Ξ



Inspire your teammate to **start moving** with enjoyable activities, like walking, swimming or cycling.

Set **small goals**. Create daily **exercise** rituals. Or offer to go out for a lunchtime walk together for a quick chat and some fresh air.

Based on surveys of over 4,000 people in recovery



# The Caring Culture Playbook

## Download a free copy



## The 4-Step Strategy for Building A Caring Culture

MH(nnovations

What's UP? Wednesday

CMC

Drawing from our years of expertise and collaboration with leaders, we've carefully developed this four-step strategy with a clear vision of its impact.

A formal peer support program is implemented to crowdsource natural human benevolence

Missing a step can lead to challenges, emphasizing the importance of its intentional design.

3

All employees are encouraged to recognize signs of distress in themselves and others and to take action to reach out to support each other

2

Leaders model simple, caring behaviours – they walk the talk of being authentic and vulnerable

Guided by the executive team, the whole organization thinks about mental health
as an opportunity rather than a problem to be addressed by clinicians

# High value questions to ask your clients:

- 1. What are the highest mental health needs in your workplace right now?
- 2. What is in place to address these needs?
- 3. Is mental health on your client's leadership agenda?
- 4. Does their approach to mental health primarily focus only on awareness, or only offer clinical solutions, or does it seek to rehumanize the workplace?





## MHI helps visionary leaders build psychologically safe and healthy workplaces

### • We walk the talk

- Challenge usual corporate narratives
- Focus on ROI in mental health
- Emphasize the transformative power of human connection as a way of driving real change

## • We are experts by experience

- Leave the clinical to the clinicians
- Focus on shared lived experience
- Recognized as founder and leader in providing peer support services

Access the 3 Buckets Resource

# Addressing silent struggles is non-negotiable.

## WeCARE<sup>™</sup> eLearning

- A flexible mental health eLearning campaign.
- Recognize signs of mental distress.
- Ask "R U OK" with empathy.

t more detail

- Guide colleagues to resources.
- Support teammates effectively.
- Includes esteemed Dalhousie University Microcredential.

rt Learning







# Questions

Please type in the chat



# We're Here to Support You

If this vision resonates with you, know that we are here to support you.

With our <u>resources</u>, <u>programs</u>, and <u>guidance</u>, we're committed to helping you foster a workplace where mental health is a lived practice of care and support, not just a policy.

Thank you!



Connect with us: Leslie Bennett Partner at MHI I.bennett@mhic-cism.com www.supportyourpeople.com



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